

How to contact BeST

For repairs, housing and more



WHEN YOU CALL 0161 786 6000

To help you reach the right team faster, the new menu options are:

Option For...

- | | |
|---|--|
| 1 | Property services and repairs (more options below) |
| 2 | Tenancy, housing and furniture queries |
| 3 | Invoices, council tax and utility bills |
| 4 | Rent, recharges and housing benefit support |
| 5 | BeST and Westmoreland merger queries |
| 6 | Complaints and anything else |

Property services and repairs

After pressing option 1 you will hear the following menu options:

Option	Service	Contractor
1	Gas and oil boilers	Robert Heath Heating
2	Fire alarms, equipment, emergency lighting	SAFE
3	General repairs and electric boilers	Renov8
4	Lift repairs and servicing	Ace Lifts
5	Gardening, window cleaning, adaptations, white goods, equipment, planned works	BeST Property Services

Prefer Email?

Property services or safety: propertyservices@bestha.co.uk

General repairs: repairs@renov8.uk

Complaints: complaints@bestha.co.uk