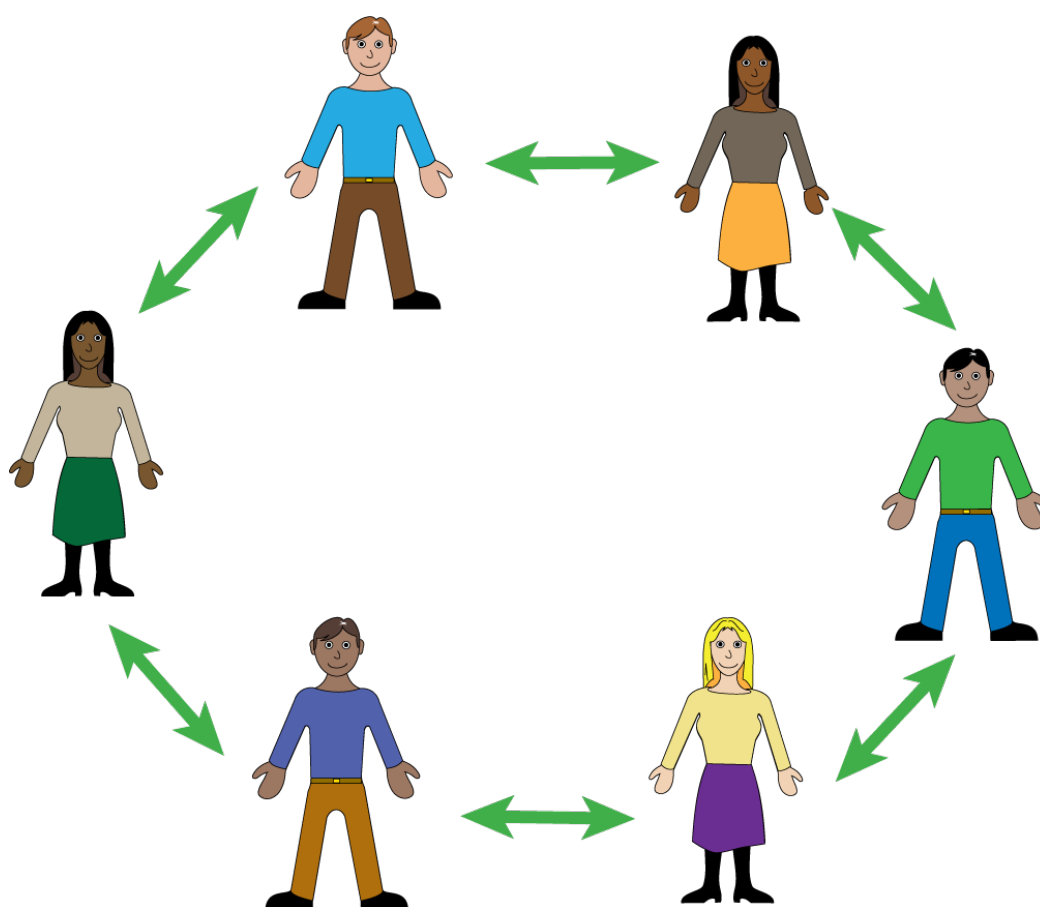




Merger Consultation



This document explains an idea for Bespoke Supportive Tenancies to join with another housing provider as one big landlord and tells you what this could mean for you, including the good and not so good things, and how you can tell us what you think.

What are we talking about?

Joining together to create a bigger supported landlord



Bespoke Supportive Tenancies is your landlord, which means we provide your home.
Westmoreland Supported Housing is another landlord.



We are talking about joining together to make one big supported housing association, which would then be your landlord. This is called a **merger**.

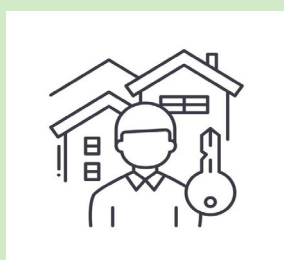


This will not affect your tenancy. You will still have your home.



This document explains more about what this could mean for you and how you can tell us what you think about it.

What does this mean?



Bespoke Supportive Tenancies and **Westmoreland** are two landlords but we both do the same thing.



We provide supported housing for adults across England and Wales who need extra support.



We want to join together to become one big group.




By joining together, we could do a better job and provide a better service for you.



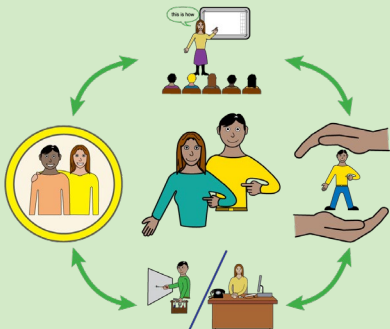
This means your home would be better for you and other tenants.

Good things that could happen


If we join together




More people to help you.
We would have more staff and Housing Officers to visit you more often and look after your home.




Better customer service.
More people to help you with any problems or give you advice.




More choices for homes.
Together, we would have more homes, which could give you more choices if you ever want to move.



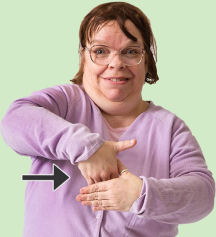
Quicker and better repairs.
By joining together, we could fix things faster and use the saved money to improve services.



Better housing services.
We could provide more services and improve quality.




We want to make it easier for you to tell us what you think about your home and what we can do better.



Involve

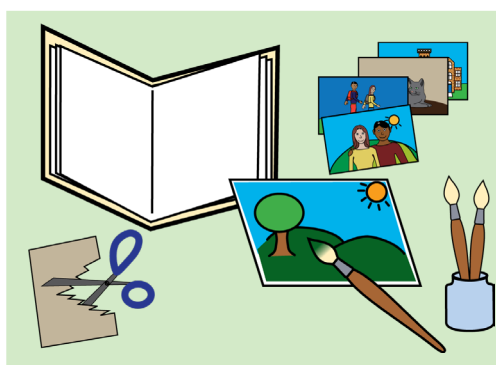
We want more tenant involvement opportunities for you to share your ideas and have more of a say in decisions.



A bigger group would mean more checks by the Regulator of Social Housing to make sure we are doing a good job.



We will still do our best to support you and keep things running smoothly.

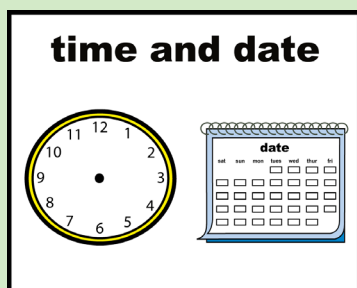


This could include things like tenant involvement activities and meetings.

What might be not so good?



During this time, some things might take longer than usual.



It will take time to complete the merger.

We want to know what you think



Your opinion is important.
We want you to tell us what
you think about this idea.



From **11th November 2024** to
10th January 2025, you can
share your thoughts. This
time is called the
consultation period.



After 10th January 2025, our
boards, which are the
people who make the final
decisions, will look at your
comments.



They will decide if joining
together is a good idea
and we will let you know
what they decide.

How to share your thoughts



Fill in the form by post.

We sent you a form. Fill it in and put it in the freepost envelope (no stamp needed).



Fill in the form online.

You can fill out the form on our website or scan the QR code.

www.bestha.co.uk/merger-consultations.php



Email:

mergerconsultations@bestha.co.uk



Phone:

Call 0161 786 6000 (option 6) to leave a message and we will call you back.



Speak to your **housing officer** or attend a drop-in.

You can also visit our website for more information.